

Additional benefits for supplementary policyholders



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With your semi-private or private supplementary hospital insurance, you have opted to receive supplementary benefits. During your inpatient stay on the **Neuro ward in the Inselspital's Anna-Seiler-Haus (floor K)**, you will not only benefit from the usual high-quality medical and nursing care, but also from numerous extras to make your stay as comfortable as possible.

This brochure provides an overview of the wide range of benefits and additional services available to you as a patient with semi-private or private insurance on the Neuro ward at Inselspital Bern.





Medical services

With your supplementary insurance, you have free choice of physician:

- Semi-private: up to the level of senior physicians
- Private: up to the level of chief physicians

Your treatment is managed by the selected senior physician or their authorized deputy. You benefit from continuous, personalized care and daily ward rounds (Monday to Friday).



Nursing services

You benefit from an individualized daily schedule, in which your personal preferences such as wake-up times, personal hygiene, or therapy sessions are accommodated whenever possible.



Room category

As a privately insured person, you are entitled to exclusive use of a single or double room during your stay. Depending on availability, you can also benefit from this offer if you have semi-private insurance.



Visiting hours

In consultation with the responsible nursing staff, visitors may be welcomed outside of regular visiting hours.



Accommodation for accompanying persons

If you are privately insured, your accompanying person may stay overnight with you free of charge. A hospital bed will be provided.



Arrival and departure

For your journey, you can use public transport free of charge within the Libero fare network. The QR code that you receive together with your appointment invitation serves as your ticket. Parking at Insel Parking or Anna-Seiler Parking is free on the day of admission and discharge. If you arrive by car, a free parking space is available for the entire duration of your stay. Privately insured patients may request a taxi voucher worth CHF 30 on the day of discharge.



Entertainment

During your stay, you will have access to a selection of newspapers (Le Temps, Berner Zeitung, Solothurner Zeitung, Blick, Neue Zürcher Zeitung). You also have access to a wide range of digital media (games, magazines, videos, audio plays, etc.).



Food and beverages

Inselspital offers a healthy and varied range of catering options. With your supplementary insurance, you can also choose from our otherwise chargeable menu free of charge. If you are mobile, you may present your voucher at one of Inselspital's restaurants between 1 p.m. and 2 p.m. and have lunch there.

During your stay, you are also entitled to two vouchers for your visitors, which can be redeemed in the Inselspital's restaurants or on the ward for a meal including a drink. All beverages for you and your visitors are complimentary when served in the patient room.



Comfort and amenities

Upon request, you will receive a CHF 20 voucher from Coiffeur Kaufmann for a hairdressing appointment – either at our in-house salon or directly in your patient room. A bathrobe is also available on request. Other thoughtful touches and personalised services help make your stay as pleasant as possible.

Inselspital, Bern University Hospital
Department of Neurology
Department of Neurosurgery
University Institute of Neuroradiology

If you have any questions or concerns about these additional benefits, please contact the Neuro ward secretary's office.

The Neuro team wishes you a pleasant stay on the Neuro ward at Inselspital as well as a full recovery.

Contact

Inselspital, Bern University Hospital
Neuro ward secretary's office
Anna-Seiler-Haus, floor K
Freiburgstrasse 20, 3010 Bern

Opening times: Mon to Fri 7.30 a.m. – 4.30 p.m.

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